

UNIVERSITY COLLEGE CONTACT NUMBERS & E MAIL ADDRESSES

This is a list of telephone extensions and e-mail addresses you may find useful when you need information. Please feel free to call 1-800-696-1124 and then dial direct to the person who can best serve your needs or you may send an e-mail message.

In-State Fax number	1-800-696-1125	
Pat Lynch plynch@maine.edu	ext. 3303	Equipment problems (fax machines, VCRs, telephones), annual site contracts, enrollment & fax reimbursements
Helene Turcotte hturcott@maine.edu	ext. 3302	Teleconferences, special events and all ITV scheduling
Off-Campus Library Services donnaban@maine.edu - Donna Bancroft	ext. 3345	Reserve materials, library cards, reference and research assistance and library-related issues
Heidi McDonald heidi.mcdonald@maine.edu	ext. 3368	Exam packets, class handouts, exam schedule
Diane Shorey diane.shorey@maine.edu	ext. 3377	Student returns, tape requests, tape delay requests, supplies i.e. envelopes, blue books, etc
System status line	ext. 4444	Call this number to find out if there are any technical problems with broadcasts and to find out which campuses are closed due to inclement weather
Tape request line	ext. 4096	videotape dub requests
UC Teleservice	1-800-868-7000	student registration/location, financial aid/student account information
UC Technical Support techsupport@maine.edu	1-800-696-HELP (4357) 1-800-696-4357	To report technical problems, computer problems/questions
UMA Bookstore	1-800-621-0083	where students call to order books and syllabi
Orono-UNET Tech Support	1-877-947-4357	Questions about First Class accounts or any Orono online courses
Karen Proulx, Faculty Liaison kproulx@maine.edu	1-800-245-5544	questions about faculty policies or how to contact faculty